

Tender Notice for Internet Lease Line

Uttarakhand Forest Resource Management Project (UFRMP), located at 24, IT Park, Sahasradhara Road, Dehradun wishes to establish a dedicated Virtual Private Network (VPN) at its premises. Tenders are invited from Internet Service Providers (IPS) having A category license from DOT. The prospective Service Providers must carry out Feasibility Test for internet network connectivity at site.

2- ISP will be required to sign a Service Level Agreement, some of terms and conditions are given below:

- 15 mbps Internet Speed (Download and Upload should be 15 mbps) at all the time.
- Packet Losses: Less than 1% (Average over 1000 ping).
- Network Availability: More than 99.0 % per month.
- Reports for performance, monitoring/usage to be submitted by the ISP on weekly or monthly basis or as per requirement of UFRMP.

In case the ISP is unable to meet the above parameters and specifications, UFRMP will be compensated adequately in respect of the extended time for the loss of hours in service. Also, if services are not found satisfactory, UFRMP reserves the right to cancel the contract with one month notice.

3- Responsibilities of ISP under the contract would inter-alia be as follows. This list is indicative only and does not purport to include all items:

The ISP would be responsible for the following:

- To provide Internet Speed Connectivity Leased Line (1:1 uncompressed and unshared with last mile on fibre or RF/Ethernet output /Wi-Fi) at UFRMP. Internet Router Port at ISP Gateway for required Bandwidth and minimum 6 IP addresses excluding IP addresses that will be used for router etc. including Reverse Lookups configured at these IP's
- Installation, commissioning, configuring of the link and hardware (Modems and Router etc.)
- Maintenance support service (24 hours and 7 days a week) for Bandwidth and equipment.

Services Providers requested to submit a Techno-Commercial Proposal in sealed envelope to Uttarakhand Forest Resource Management (JICA) Project on or before 26th June, 2018 by 4.00 PM for providing Virtual Private Network (VPN) as per details given below:

1- Location: O/o Chief Project Director, Uttarakhand Forest Resource Management (JICA) Project, 24, I.T. Park, Sahasradhara Road, Dehradun.

2- Recurring/OFC Charges to be quoted by the ISP

Description of items with specification	Unit	Bandwidth	Annual Charges/One Time Charges (without GST)
Annual recurring Charges for 15 mbps Internet Leased Line (1:1) on OFC or RF	mbps	15	
One time OFC Charges	No.	-	



Chief Project Director

Uttarakhand Forest Resource Management Project,
Uttarakhand, Dehradun.